



**Innovative and Robust Technologies**



**For Cutting-edge Solutions**

**Automobiles | Utilities | eCommerce | Healthcare | Transport | Storage**

## Capability Statement

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## Introduction

Reli-e-MARG is a young innovative and integrated information technology company with skills ranging from core software development to web application system solution design and implementation. The environment here is fast-paced with rapid development, abounding in state-of-the-art, leading edge technology.

Reli-e-MARG's origins can be traced to its founding in 1999 as CatalystOne Inc., U.S.A.'s R&D arm in India. The first projects executed were in-house products for CatalystOne AS, Norway, which is owned by Norway's largest Venture Capital firm Kistefos. Since its rechristening as Reli-e-MARG in 2004, the company has grown phenomenally in building and delivering leading object oriented, distributed, n-tiered, scalable, web enabled technologies. Construction of large offshore projects in eighties had been a driving factor in the deployment of advanced IT solutions to achieve efficiency and cost effectiveness. The key to surviving and thriving in this competitive environment is delivering integrated IT systems that streamline and link business processes together along the full length of the service chain. In order to achieve this goal more and more numbers of Information Technology companies are implementing cutting edge solutions. The advent of Internet and the rise of XML as the most important data exchange format enable companies to bridge information from different systems for linking business processes.

Our applications have real-time messaging capabilities for synthesizing offline and online interactions, monitoring activity and non-activity, and automatically sending messages when they are most relevant to the right person at the right time using state-of-the-art GIS/GPS and GPRS technologies. Apart from offering world-class products, we are quite proud to claim to incorporate compliance to international standards and guidelines wherever and whenever possible into all our products, though this is quite a complicated task. At the same time, we have kept a focus on creating a fun place to work, recognizing the individuals' need for flexibility in the workplace.

Here we provide you a brief overview of our expertise, capabilities and previous work. For queries and help on how we can build a unique solution to satisfy your requirements, please contact us. We look forward to having a fruitful and lasting relationship with you.

## Approach

We at Reli-e-Marg recognize that complicated problems often require solutions uniting the strengths of several disciplines. Our skill at integrating multiple technologies into seamless solutions for our clients by utilizing the unique skillsets of our in-house personnel and strategic alliances with our partners allows us to offer you the state-of-the-art at the best possible value. Our innovative technological approaches enable our customers to improve quality, heighten productivity and maintain their competitive advantage.

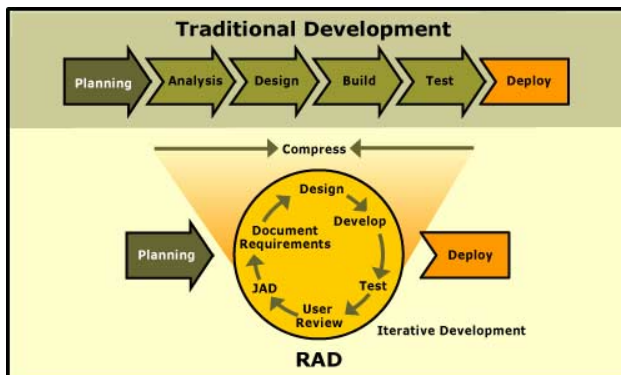
## Skill set profile

Reli-e-MARG has on its rolls a pool of qualified professionals having diverse industry experience in various functional domains. Over 90% of our technical staff holds Bachelors or Masters Degrees in Computer Science/Computer Applications. At Reli-e-MARG, we make it a point to use structured methodologies and case tools for software development in all our projects and products, thereby offering you international quality solutions at affordable prices. Our well-structured managerial team offers a uniquely strong combination of knowledge and experience providing increased resource bandwidth totaling about 200 Man Years Experience. Our energetic technical team is chosen to include high-caliber professionals who have a sound knowledge of object-oriented methodologies coupled with the willingness to explore the boundaries of technology while learning from talented and motivated mentors. These include industry-certified and highly qualified people from best universities and institutions (Microsoft/Sun/Oracle certified):

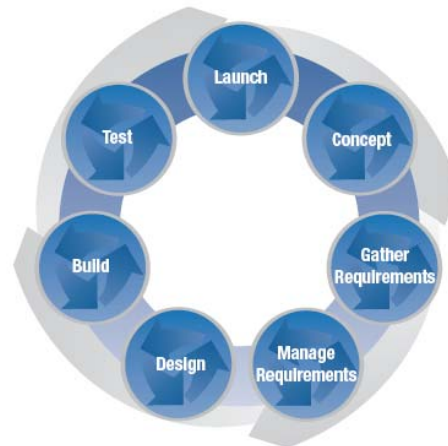
- √ Software Engineers/developers
- √ Network administrators
- √ DBA Administrators and
- √ QA trained to international techniques and standards.

## Project Management Practices

We use proven tools and emerging sophisticated methodologies to improve productivity like UML/RUP/RAD and Proactive testing. Our project management is metrics-driven, and includes binary quality gates, configuration management and people-aware management accountability practices.



Usage of the RAD approach



Lifecycle of a project

## Areas of Expertise

Reli-e-Marg has proven expertise in building and delivering leading object-oriented, distributed, n-tiered, scalable, web-enabled technologies for diverse industrial verticals. We have to-date developed a range of international products for diverse domains while exploiting all aspects of the available technology platforms to the fullest to gain complete advantage of all the known performance benefits that can be obtained.

These applications have real-time messaging capabilities and use state-of-the-art GIS/GPS and GPRS technologies. Relevant de-facto standards compliance is built into several mission-critical applications. Security is controlled at the database level through user authentication, row-level security and through Verisign SSL encryption of Internet traffic. Our applications can be hosted on a secure Internet ASP server or installed on the company intranet.

Our market focus and expertise areas are web applications for Internet/Intranet in the following verticals:

- √ **eCommerce:** ERP, CRM, Employee Performance Manager/Appraisals/eSurvey etc.
- √ **Finance and Banking** IT applications
- √ **Healthcare IT:** HIS/RIS/PACS/EHR/Patient Portal based on HL7/DICOM/ISO/IHE standards
- √ **Transport:** Fleet Management and Logistics IT using CAD/GPS/GIS/GPRS technologies
- √ **Utilities (Gas, Water, Power):** Grid/Network/Customer Management using CAD/GPS/GIS/GPRS technologies
- √ **SAN/NAS:** Storage management applications
- √ **Automobile IT:** Automated solutions for Vehicle Sales, Garage management etc.

## Services

Our integrated service suite encompasses a full range of Consultancy Services and Customer Support & Maintenance services.

The Spectrum of our offshore Software Outsourcing Consultancy Services include:

- √ Project/product Analysis and Design
- √ Project management and planning
- √ Specification, Development, Implementation
- √ Re-engineering and Porting
- √ Quality assurance and Testing

Our Offshore Customer Services for Maintenance and Support help our customers enhance ROI on their software products by significantly increasing response times while optimizing on maintenance costs. These include:

- √ Installation and Warranty
- √ Customer Support and Maintenance
- √ Training

Our pricing is competitive and comprehensive, providing more value for money than in the West, to enable our customers to get more out of their software budget.

**Join hands with Reli-e-Marg and ensure mutual success!**